

## Burlington's Integrated Mobility Plan to Launch this Fall

Over the next 25 years, the City of Burlington is going to grow in its urban areas.

With 193,000 people expected to live in Burlington by 2031, the City is planning for future population growth including how people will move through the city.

Over the last 30 years, Burlington's transportation network has accommodated growth by building more roads but this is no longer sustainable. The city does not have the space to build new roads plus it just costs us all too much: money and its toll on the environment.

Work on Burlington's Integrated Mobility Plan is underway. The plan is built around eight pillars which, once implemented, will give Burlington a new era of transportation that:

- Provides a wide range of options for getting around no matter your age, means or ability, including walking, cycling, public transit and cars
- Uses compact modes of travel like buses, bicycles and walking to get more of us where we need to go
- Is well connected to transportation systems in surrounding regions
- Offers fast, reliable and more frequent transit
- Features improved facilities and safety for cyclists and pedestrians

## Have your say in our City - virtually!

The City of Burlington is committed to engaging people on issues that affect their lives and the city. Public involvement encourages participation, actions and personal responsibility, leading to more informed, better decision-making.

Recognizing that COVID-19 represents an unpredictable and unique scenario, the City has made the decision to cancel all in-person public engagement meetings and events for the remainder of 2020. Instead, the City will be using virtual engagement tools, as we gradually return to community engagements on prioritized City projects.

### Where to go to share your ideas

Visit the Get Involved online engagement portal at [GetInvolvedBurlington.ca](http://GetInvolvedBurlington.ca) to join other residents of Burlington in sharing your ideas about what makes our city a

great place. The online engagement site is a one-stop shop for all things community engagement in the City of Burlington. On this page, you can find information, share your ideas and participate in surveys, polls, mapping exercises, discussion forums and budget simulations.

In addition to the online engagement portal, the City is utilizing other virtual engagement tools to capture your feedback, including:

- Telephone townhalls (find recent COVID-19 town hall events at [burlington.ca/townhall](http://burlington.ca/townhall))
- Microsoft Teams, Teams Live and Zoom for public meetings and open houses
- Mural - a tool that enables individuals to think and collaborate visually to solve important problems.

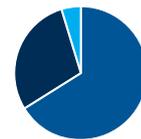
Join the conversation and have your say on the policies, programs, projects, and services that shape your city.

### The Eight Pillars of Integrated Mobility

1. Align Land Use and Transportation
2. Connected Mobility
3. Healthy and Safe
4. Moving People Efficiently
5. Managing Congestion
6. Sustainability
7. Affordability
8. Innovation and Integration

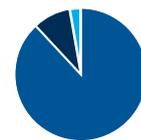
Want to know more? Visit [burlington.ca/IMP](http://burlington.ca/IMP) and [GetInvolvedBurlington.ca](http://GetInvolvedBurlington.ca) for updates, meeting dates and to take the survey this fall.

### Polling Questions from the July 16 Telephone Town Hall



**How comfortable are you with taking part in virtual/online public meetings?**

- Very comfortable - 66.3%
- Somewhat comfortable - 29.1%
- Not at all comfortable - 4.6%



**How likely are you to wear a mask when out in public?**

- Very likely - 88%
- Somewhat likely - 9%
- Not at all likely - 3%



**Once the City of Burlington resumes in-person meetings, how likely are you to attend in-person public meetings?**

- Very likely - 9.4%
- Somewhat likely - 30.8%
- Not at all likely - 59.8%

## Moving City business forward with virtual meetings and delegations

To protect the health and safety of staff and residents and to prevent the spread of COVID-19, all City Council, Committee and Public Statutory meetings are being held virtually for the remainder of 2020. Conducting virtual Council meetings, since the first days of the pandemic, has been critical in ensuring City business continues and moves forward. An amendment to the City's procedural bylaw, approved by City Council, allows for virtual participation and remote voting at electronic City Council meetings.

An important component of Committee meetings is delegations from the public. In April, virtual delegations from members of the public at Committee meetings was introduced. Delegating is one of the best ways for members of City Council to hear about the interests of the community and residents are encouraged to speak at Committee meetings.

### Registering to speak remotely at a meeting

Requests to speak at a Committee meeting can be made by completing the online delegation request form at [burlington.ca/delegate](http://burlington.ca/delegate), or by sending an email to the Office of the City Clerk at [clerks@burlington.ca](mailto:clerks@burlington.ca) by noon the day before the meeting is to be held. More information, including a copy of the Remote Participation Guide, is available at [burlington.ca/delegate](http://burlington.ca/delegate).

### Live Stream Council and Committee meetings from wherever you are

Members of the public can view virtual Council and Committee meetings online. Access the meetings by selecting the Live Stream icon on the main page of the City's website or by visiting [burlington.ca/calendar](http://burlington.ca/calendar).

# CityTalk

Fall 2020

News from Your  
Municipal Government



# We're Open.

## City Services during COVID-19

The City of Burlington is open for business during COVID-19 and continues to deliver the services residents rely on. While the delivery of some City services may look different, with new policies and protocols in place to protect the health and safety of our staff and residents, our commitment to providing the community with essential services remains a priority.

### Here's how to access our services:

- The Service Burlington counter at City Hall, 426 Brant St., is open to the public to offer in-person payments for the following services from 9 a.m. to 3:30 p.m., Monday to Friday:
  - Parking permits and tickets
  - Property taxes
  - Freedom of Information requests
  - Garbage tags
  - Dog licenses
  - Property information requests
  - Recreation services.
- Connect with Service Burlington by phone at **905-335-7777** or by email at [city@burlington.ca](mailto:city@burlington.ca).
- Many services are also available online. Submit your requests 24 hours a day, seven days a week at [burlington.ca/onlineservices](https://burlington.ca/onlineservices)
- Submit all types of development applications online at [burlington.ca/developmentinfo](https://burlington.ca/developmentinfo).

### Mayor and Councillor Services

Members of Council and their staff continue to be available to assist residents. Please visit [burlington.ca/council](https://burlington.ca/council) for contact information.

### Updates and Announcements

For updates and announcements about changes to City services, programs and facilities during COVID-19, please visit [burlington.ca/coronavirus](https://burlington.ca/coronavirus).

*Information in this brochure is subject to change due to COVID-19 updates. For the most up-to-date information, visit [burlington.ca/coronavirus](https://burlington.ca/coronavirus) or contact Service Burlington 905-335-7777.*



## Looking ahead to the 2021 City budget

Each year, the City of Burlington undergoes an annual budget process to create budgets that support City operations and deliver the programs and services required to maintain the high quality of life we enjoy in our community. Through the budget process, choices are made to ensure the City services provided to residents align with the priorities in Burlington's 2018-2022 strategic work plan, Vision to Focus.

In looking ahead to creating the 2021 budget, COVID-19 will be a significant factor. COVID-19 is having a direct impact on the City's finances. In addition to revenue losses, the City has incurred additional expenses to close facilities, increase cleaning and modify service delivery. While some of these impacts are temporary in nature, a portion are likely to impact the City's financial position over a longer period of time as we transition to a new normal state of operations.

While there still remains much uncertainty as to what this new normal state of operations may look like, the City will be looking for opportunities to mitigate these financial challenges and reduce any overall property tax impact as part of the 2021 budget.

### Key dates\* for the 2021 budget process include:

Dec. 10, 2020	Capital budget overview
Jan. 14, 2021	Operating budget overview
Jan. 18, 2021	Capital budget review and approval at Committee
Jan. 20, 2021	2021 Budget Virtual Town Hall
Jan. 25, 2021	Capital budget approval by City Council
Feb. 16 and 18	Operating budget review and approval at Committee
Feb. 23, 2021	Operating approval by City Council

\*Dates subject to change, please visit [burlington.ca/budget](https://burlington.ca/budget) for the most up-to-date information

## Temporary Mask Bylaw

The temporary mask bylaw was implemented in an effort to reduce the spread of COVID-19 and protect the health and safety of the community. Masks or face coverings must be worn by anyone over 5 years old when in an enclosed public space. Face shields are not allowed.

The bylaw does include exemptions for those who cannot wear a mask for medical reasons including mental health concerns, children under the age of five and other reasonable accommodations.

This bylaw and its exemptions also apply to common areas in apartment buildings and condominiums.

The temporary mask bylaw is in effect until Jan. 31, 2021, unless extended or revoked by City Council.

Masks are also required at bus stops, in bus terminals and while on all buses and transit vehicles. Children under the age of five and those with a medical condition are exempt. This is for the protection of staff and fellow passengers.

For more information visit [burlington.ca/masks](https://burlington.ca/masks).

## Leaf Collection

Weather permitting, loose-leaf collection will run from November to early December. Schedules and zone maps can be found at [burlington.ca/leafcollection](https://burlington.ca/leafcollection). It is very important to note that the City's leaf collection service can only occur with good weather. Freezing rain or an early snow storm could delay collection schedules or lead to the service being cancelled for the season. Halton Region's Yard Waste program is not weather dependent. If a storm is forecast near your collection date, please bag your leaves for the Halton Region Yard Waste collection.

When raking your leaves, make sure there is nothing in the pile but leaves. Sticks, rocks, toys and other items can damage the equipment used to vacuum up the leaves. It is also important to keep the area clear of parked cars, hockey nets, basketball stands, etc. The work goes much faster when crews don't have to worry about obstacles.

For the most up-to-date schedules and information, please visit [burlington.ca/leafcollection](https://burlington.ca/leafcollection).